



EXPERT DATABASE SUPPORT

Consult, Manage, Measure and Monitor

High performance, high availability,
and flexible database support solutions with
experienced DBA's and SLA service



DBA Support Services

Pricing and Product Services Matrix	DBA Monitoring (CORE)	DBA Monitoring (PREMIUM)	DBA Maintenance (CORE)	DBA Maintenance (PREMIUM)
Job Action Manifest (includes detailed account of critical jobs and notification actions required)	✓	✓	✓	✓
Server Metrics (includes CPU, Memory, Disk and Storage monitoring)	✓	✓	✓	✓
Installation of nFUZION's custom and proprietary "JobTracker" software. [1]	✓	✓	✓	✓
Backup Monitoring (includes determining and reporting on trends and failures).	✓	✓	✓	✓
Proactive Recommendations: Architecture (Future State).	✓	✓	✓	✓
Proactive Recommendations: Poor Performing Query and Data Extract Tuning.	✓	✓	✓	✓
Proactive Recommendations: Backup Optimizations and efficiencies.	✓	✓	✓	✓
Proactive Recommendations: New and current Server recommendations.	✓	✓	✓	✓
SQL Replication Monitoring (includes latency tracking and reporting; issue monitoring and recommendations for corrective actions).	✓	✓	✓	✓
Disaster Recovery Agent (includes DR plan, mirroring monitoring, cluster monitoring, log shipping monitoring, latency and failures).		✓	✓	✓
DB Maintenance (includes installation of nFUZION's custom and proprietary proactive indexing tool "nDEXPRO", to maximize performance; with usable statistical reporting). [2]			✓	✓
Proactive Maintenance: Backup Correction (includes ensuring new backups are created and taking action when failures occur).			✓	✓
Proactive Maintenance: Reconstruction of Poor Performing Query and Data Extract Tuning. Recommend and enact Procedure and function optimizations.			✓	✓
Proactive Maintenance: Aid in the implementation and setup of new SQL Servers.			✓	✓
Proactive Maintenance: Ensure applicable updates and patches are applied to all new and existing SQL Servers.			✓	✓
Disaster Recovery PRO (includes DR plan simulated disasters, findings reporting, modifications to DR plan based on findings).				✓
SQL Replication Management (includes latency monitoring and enacting strategies to modify accordingly; implementing new SQL replications).				✓

Pricing Matrix

(Pricing is “Per Instance” of SQL Server Installed)

Product Subscription	1 YEAR	2 YEAR <i>(Save 10%)</i>	3 YEAR <i>(Save 15%)</i>
DBA Monitoring CORE	\$695.00/Month Per Instance	\$625.50/Month Per Instance	\$590.75/Month Per Instance
DBA Monitoring Premium	\$795.00/Month Per Instance	\$715.50/Month Per Instance	\$675.50/Month Per Instance
DBA Maintenance CORE	\$995.00/Month Per Instance	\$895.50/Month Per Instance	\$845.75/Month Per Instance
DBA Maintenance Premium	\$1,250.00/Month Per Instance	\$1,125.00/Month Per Instance	\$1062.50/Month Per Instance

[1] “Job Tracker” is a SQL job-based process that scans and records all job based results. It is highly customizable, and provides for an accurate historical representation of job histories for a chosen retention period. This process also is able to notify with more detail (by the step) when a success and/or failure occurs with any given job. Also, the installation of this process contains a generic mail queue which can be used for other operations in the future.

[2] “nDEXPRO” is a SQL job-based process that only does the rebuilding and/or reorganizing of indexes that would produce a tangible speed and efficiency increase. It scans for index statistics, records them, then decides via an algorithm on what actions to take on the indexes in question. Upon completion, it officially updates the statistics so that the consuming queries can take advantage of any modifications.